How to do a quick funds transfer on the app

CLADDAGH CREDIT UNION
Your Loyal Financial Partner
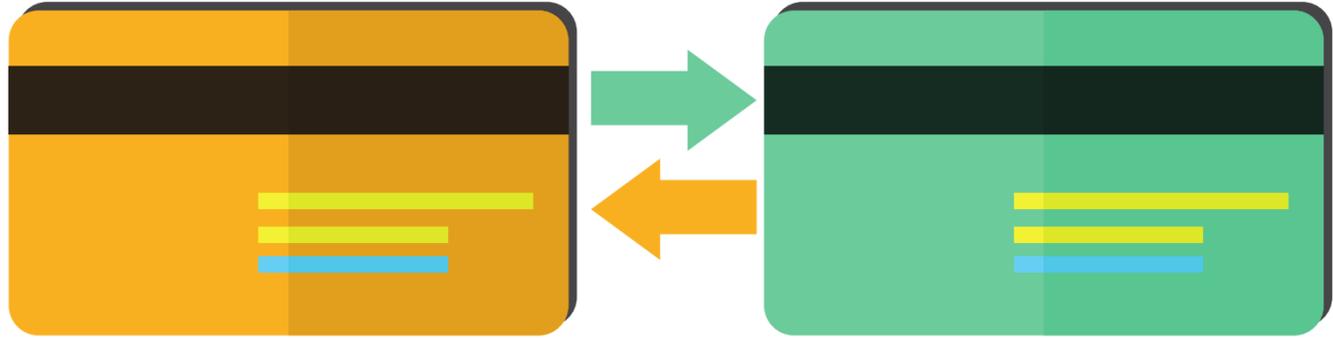
PLEASE NOTE:

In order to make lodgements or payments via the app or online you must be set up for Funds Transfer

To do this please go to our website & select 'Activate Funds Transfer' in the 'Other Services' menu

Complete the online form & then click on the link to upload your documents via our IDpal App.

www.claddaghcu.ie

Setting up a Quick Funds Transfer

REMEMBER you must create your payee before you can transfer funds out of your account.
See our tutorial on 'How to Add a Payee' to learn more.

1. Login to your app

2. At the bottom of your home screen, click the 'Transfer' button

3. At the top of the screen, under 'Quick Transfer', click on the arrow under 'From' - select the account the funds are coming from (shares, CUCash, Christmas)

4. Click on 'To' and select your payee - or choose to move to a different balance in your own credit union account

5. Enter the amount you'd like to transfer and click 'Transfer'

6. Enter your login password and click 'Confirm'

7. Check the transfer details and then click 'Continue'

8. If successful, a success message will appear on your screen and click 'OK'.

The details of your transfer can be found in your Messages - go to menu and click 'Messages' - under 'Inbox'.

You will also receive a text message to confirm if the transfer was successful or not.
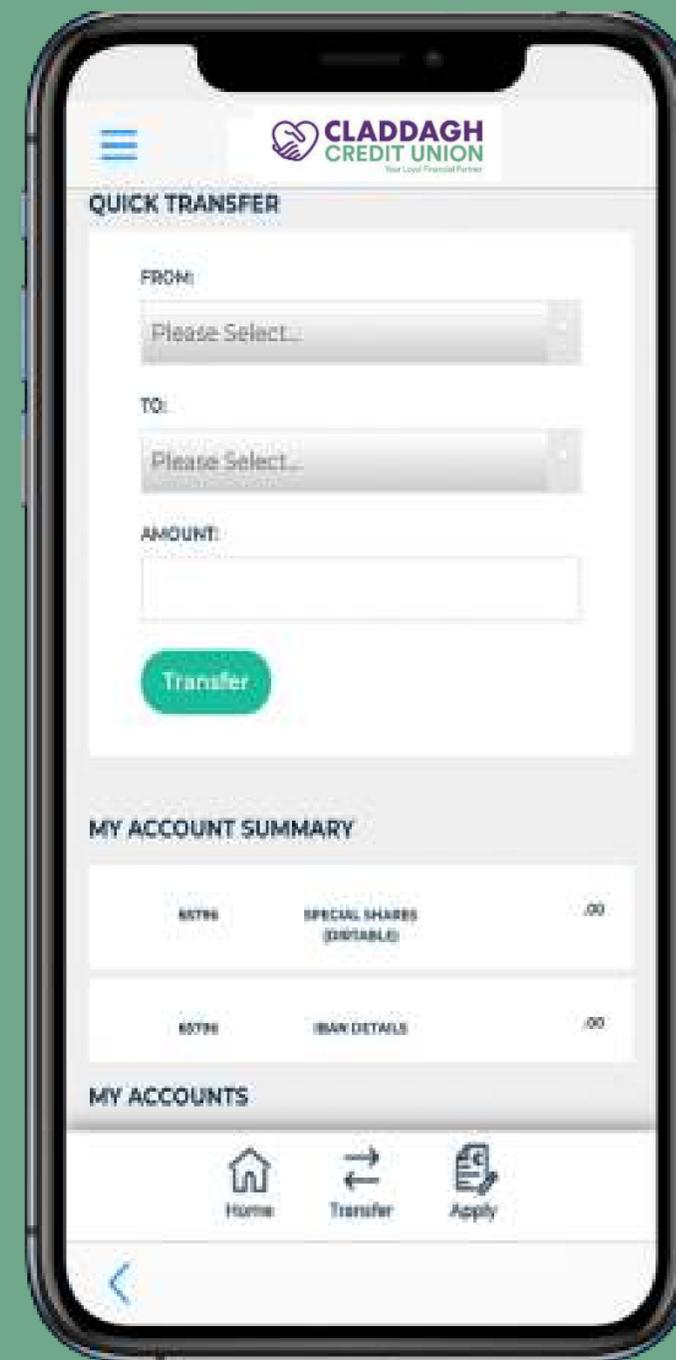
Transferring money to another Claddagh Credit Union account
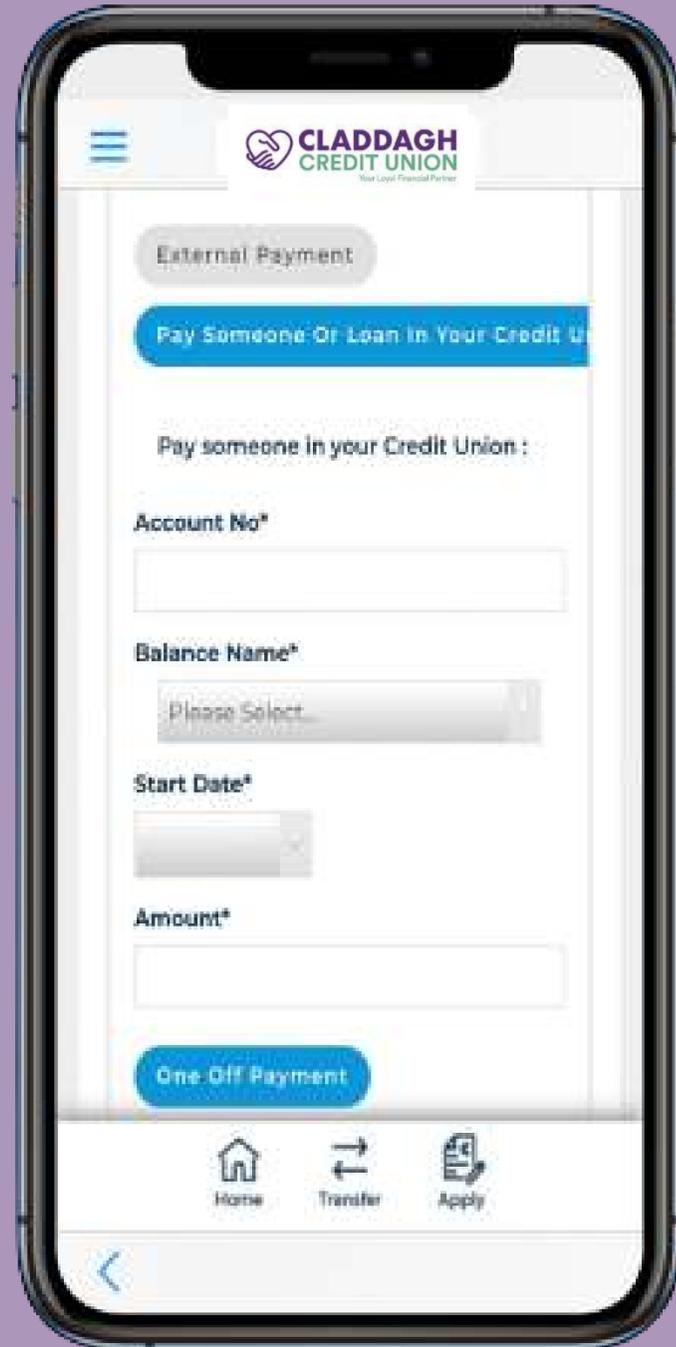
1. Login to your app

2. On the home page, click the menu in the top left corner

3. Click on 'Payments' and go to 'Make a Payment'

4. Click on 'Pay someone or Loan in your Credit Union' - make sure this is in blue

5. Enter their Claddagh Credit Union account number

6. Select which balance it will go to in their account -Shares, Loan etc.

Claddagh Credit Union is regluated by the Central Bank of Ireland.